

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



May 8, 2008

To: IV-D Directors

SUBJECT: EXECUTIVE SUMMARY ON CROSS-BORDER PAYMENT
PROCESSING

The Federal Office of Child Support Enforcement (OCSE), in partnership with the Department of Justice Canada, issued Information Memorandum (IM) 2008-01 on March 05, 2008. The purpose of the IM-2008-01 is to share information on past and current electronic payment initiatives between the United States and Canada. IM-2008-01 describes past activities, barriers, and lessons learned. Additionally, current cross-border electronic payment activities are highlighted along with suggestions for further opportunities.

Current paper-based methods of transferring international child support collections and case remittance data between the United States and Canada are costly and inefficient. Benefits of electronic payments include lower bank transaction costs, faster electronic transfers, decrease in loss or theft, and greater customer satisfaction.

For more details, please view the entire IM-2008-01 on the OCSE website at <http://www.acf.dhhs.gov/programs/cse/>.

If you have any questions or concerns regarding this matter, please contact George Chance at (916) 464-5883.